



Net Operating Income (NOI) is a key metric for evaluating the financial performance of multi-family properties. Increasing NOI can significantly enhance property value and overall profitability. This guide outlines proven strategies to cut costs, increase revenue, optimize leases, and implement value-add improvements in no certain order of magnitude.

Cost-Cutting Techniques

Reducing expenses without sacrificing quality can have an immediate impact on NOI. Consider these strategies:

Utility Optimization: Implement energy-efficient lighting, water-saving fixtures, and smart thermostats to lower utility costs. Apply a cost-saving study to determine the viability of assuming costs upfront over the long term.

Preventative Maintenance: Routine upkeep reduces costly emergency repairs and prolongs asset lifespan. Planning for the future can greatly reduce large, one-time costs.

Vendor Negotiations: Regularly review service contracts and negotiate better rates with vendors. Gather 3 bids at a minimum per vendor.

Tax Assessments: Appeal property tax assessments to ensure fair valuations and reduce unnecessary expenses. Find a local attorney who will work based on fees saved versus hourly.

Insurance Reviews: Shop around for competitive insurance policies to lower premiums while maintaining coverage. Think about what coverages you may be over-insuring.

Revenue Growth Tactics

Increasing income streams is essential for maximizing NOI. Here's how:

Optimized Rent Pricing: Conduct market analysis to ensure rents align with demand and remain competitive. This should be done quarterly, monthly, or weekly depending on vacancy.

Additional Fees: Charge for premium parking spots, storage units, and pet amenities.

Utility Bill-Back Programs: Implement RUBS (Ratio Utility Billing System) to recover utility expenses from tenants.

Short-Term Rentals: Explore furnished units or short-term leases in high-demand areas to maximize rental income.

On-Site Services: Provide laundry facilities, vending machines, or concierge services for additional revenue streams.

Lease Optimization Strategies

A well-managed lease structure enhances stability and profitability:

Lease Renewals & Incentives: Encourage long-term tenancies with renewal discounts or added amenities.

Screening & Tenant Quality: Use thorough background checks to reduce turnover and delinquency.

Vacancy Reduction: Implement aggressive marketing and quick turnover processes to minimize vacancy periods.

Seasonal Pricing Adjustments: Adjust rental rates based on peak leasing seasons for maximum returns.

Digital Media: Make sure all digital forms of media are appropriately created to ensure a strong lead generation. This includes properly managed and developed websites, ad campaigns, and SEO.

Value-Add Upgrades

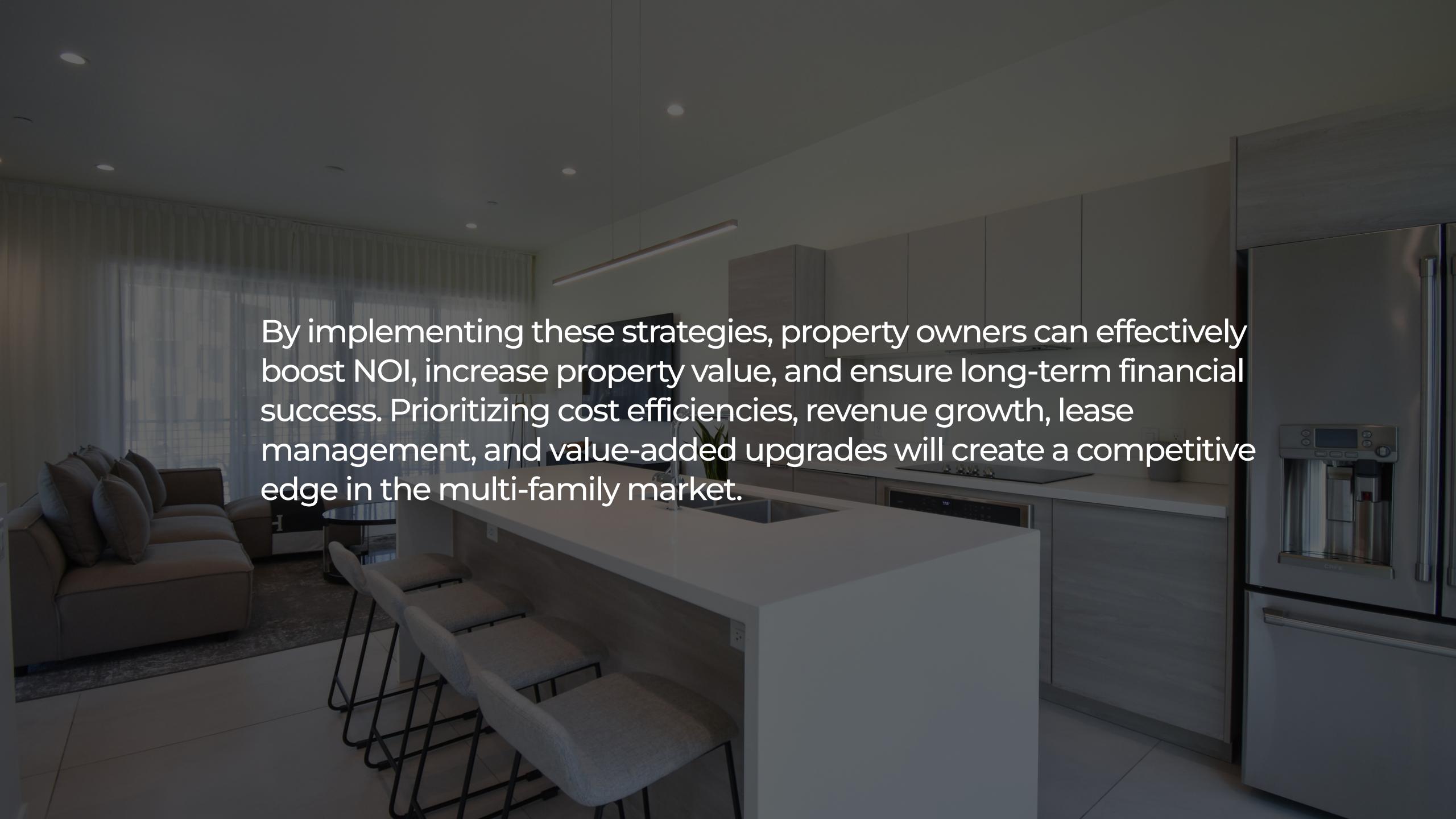
Investing in property improvements can justify higher rents and attract quality tenants:

Modernized Units: Update kitchens, bathrooms, and flooring to increase market appeal.

Smart Technology: Install keyless entry, security cameras, and smart home features for added value.

Community Enhancements: Add fitness centers, outdoor spaces, or co-working areas to improve tenant retention.

Curb Appeal Improvements: Landscaping, fresh paint, and upgraded signage enhance first impressions.





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